



# FRATERNITY AND SORORITY LIFE

## COLORADO STATE UNIVERSITY

### Broad/Narrow/Focused and Restorative Questions

#### Broad Questions

- Tell us about how your semester is going so far. Any new leadership roles or stressful classes?
- How are you feeling about your membership in our organization so far? Do you feel supported?
- \*Insert questions that pertain to the person, as needed, to build rapport and help him/her relax.
- **Transition:** Sounds like things are going well for you this semester, so we'd like to spend some time addressing the reason we called you in to meet with us.



#### Narrow/Focused Questions

- We received a report that says X. Tell us about what happened from your perspective.
- What do you believe to be the main factors that played into the incident?
- \*Brainstorm questions related to the report or what you already know about the incident. For example:
  - If it is an alcohol-related incident, what factors led to becoming that intoxicated? At what point did you feel out of control? What contributed to your decision to do X that evening?
  - If it is an academic meeting, help us understand what happened last semester. Was it one class that was a struggle for you? Did you have a super tough load? Were there things happening in your personal life that impacted your ability to be academically successful?



#### Restorative Questions

- Who was harmed?
- What were you thinking at the time?
- What have you thought about since?
- Who has been affected by what you have done? In what way?
- What do you think you need to do to make things right?
- What would you say to the others involved if you had the opportunity?
- If you could go back, what would you do differently?
- Questions for us?
- How can we help you address this issue? What do you need from us?

**Throughout the meeting, listen for:**

- Did they take the process seriously?
- Did they understand their role in the situation and the potential harm caused?
- If sanctions were given by the chapter to internal members, to address the issue, when you look at sanctions, does the “punishment fit the crime?”
- Are they living in alignment with the organization’s values & tenets?